Missouri Public Service Commission



BE CAREFUL

- Evacuate the building immediately.
- Do not operate electrical switches.
- Do not smoke, use lighters, matches or any other open flame.
- Do not start your vehicle if it is in an attached garage.

OTHER TIPS

Go to a neighbor's house and call your local natural gas company to report the odor and its approximate location.

Do not call from inside your house. Calling from a phone inside your home could create a spark that could cause an explosion.

If your service is disrupted for any reason, please make sure that a trained professional relights your pilot flames.

THE ODOR

Natural gas itself does not have an odor -- an odorant has been added so gas can be detected if a leak occurs. The odor is similar to the smell of "rotten eggs."

12/03

1-800-392-4211 www.psc.mo.gov